

Meeting Minutes – Clays PPG

Location - Roche Surgery

Date – November 14th 2023

Time - 1830 – 1930

In Attendance – Sarah Hearl, Tracy Germeney, Irene Northey, Debbie Adams, Carol Swift

Apologies - Jim Johnston

Introductions

Kim and Penny (Daughter and Mum) come along to see what our group is about. No commitment to continue attending meeting but Kim did take notes of 2024 meetings. Debs has been drip feeding via PPG Facebook page and it seems to be slowly working let's hope more people take an interest.

Newsletter

Debbie apologised that she was unable to produce an autumn newsletter due to home life commitments. She hopes to push forward with the production of a winter newsletter and have time to meet with relevant staff members.

Treasurer's report

Tracey is doing a great job keep books and jigsaws replenished in both Roche and Bugle. She collected £38.50 today and banked the funds the statement she printed off confirms a healthy balance of £669.05.

Practice News

Staff – Jeni Endean has joined Clays Practice from St Austell as an Advance Care Practitioner (ACP). She has strong repertory skills as well as being a Prescriber.

NHS has now changed the title of Nurse Practitioners and Advanced Nurse Practitioners to Advance Care Practitioners (ACP).

Another Health Care Assistant is Mel who has strong diabetes skill.

Another two receptionists have joined the team allowing 4 phones to be answered albeit the surgery would like 7 phones there is no IT capability to support these.

The 250 or so houses that have some form of planning permission for Roche is delayed until after completion of the new road around 2025 so the surgery hasn't been put under undue pressure at the moment. However there are new patients from Carclaze development which is within Clay's catchment area. If patients leave the area then they do need to register with their new local area unless there is an ongoing treatment plan in place. Clays cannot support outside of catchment area without an ongoing treatment plan as the numbers of patients would increase and pressurise services (which are already under pressure)

Debbie asked if the birthing pool was still available at Penrice and Sarah wasn't sure. She did know that there was midwifery services available in St Dennis and Bugle but not in Roche patients are being directed to Bodmin.

G.P Rota

Rota is still being maintained and copies available at all three surgeries.

Dr Parry isn't included on the rota but she works remotely one session a week on menopause related issue. Locums are not on the rota either. We are lucky that Clays Practice GPs work full time whereas GP's generally work only 6 sessions. There is still one vacancy for a GP which are currently covered by locums. Dr Brown is coming back to do coils and implants. There is a big need for training on coils and implants but there is only one session per year for such a course to gain the qualification which is a big task, but they are looking to get one of the staff trained in coils and implants as soon as.

Covid & Flu jabs

Flu jabs was a success and around 700 patients attended and got their jabs in an orderly manner.

Covid teams were overwhelmed and queues quite long. Sarah did warn them that they would be busy but they didn't bring enough staff in. Another session will take place on Sunday 19th November again run by Covid independent teams. Normally eligibility applying over 65's, pregnant and immune deficiency between 09:30 and 17:00.

Diabetic one stop shop

Sarah and the Clays Practice run an initiative the first in UK for a diabetic one stop shop to enable type 1 and 2 patients to get their annual review on a Sunday. Patients were contacted – foot checks and retinol screening were undertaken. Over 70 patients attended and it was proved a great success. They are looking to replicate the event in the New Year. Well done Clays and Sarah 😊

Other

Jeni and Fiona would like to achieve accreditation for a greener surgery. Their aim is for a garden with fruit trees and vegetable/herb patch. They want to push this forward via the landlords CHP Manchester with Sharon Clays Practice landlord administrator.

An item for January agenda is to understand the PPG role in such a project – is it just as a fund raiser or part of the project plan? Possible fund raiser could be Community Funds run by P Gosling.

Sarah mentioned that St Dennis ClayTAWC runs a dementia group open to anyone known as the Memory Café it is a fantastic opportunity for those living with Dementia and carers to speak to a range of local services who can provide advice and support. Enjoy free refreshments whilst chatting with others. Wednesdays 1:00 pm to 3:00 pm. There is also parking on site. Debs to put in newsletter.

Thank you for everyone's contributions at tonight's meeting.

2024 Meetings – Tuesday's 16th Jan, 19th Mar, 14th May, 16th July, 10th Sept, 12th Nov @ 18:30 Clays Practice Roche